

TIBET CENTER AUSTRIA

subsequently referred to as “Tibet Center” or “Organizer”

non-profit association (gemeinnütziger Verein), Knappenberg 69, A-9376 Hüttenberg

GENERAL TERMS AND CONDITIONS (GTC)

Thank you for your interest in our events! (The term “events” applies to all events of Tibet Center, including diploma- and other courses, seminars, workshops, lectures etc.). With your registration you agree to our General Terms and Conditions.

1. APPLICATION

The application has to be made in writing; online via our website: www.tibetcenter.at. Furthermore registrations are possible per email to: office@tibetcenter.at, or mail to: Tibet Center, Knappenberg 69, A-9376 Hüttenberg, Austria. With the application, the participant accepts the conditions as mentioned in the valid course description (for diploma courses) as well as the following terms of payment, cancelation and withdrawal (for courses). The number of seats is limited and will be allocated on a first come first served basis.

2. DURATION of diploma- and other courses

The contractual relationship starts with the receipt of the application by Tibet Center, Hüttenberg. It ends after the last class, the final exam or the award of the certificate/diploma.

3. SERVICES OF TIBET CENTER FOR COURSES

Tibet Center guarantees a seat for each accepted applicant. The educational training comprises all services which are provided by Tibet Center according to the valid curriculum.

4. PAYMENT CONDITIONS

Tibet Center uses the online payment service Elopage for all educational events. When registering via our website, customers are redirected to a payment page (payment options Paypal, credit card, bank transfer and prepayment). For payment in advance, the payment period is 7 days. In any case, the entire fee is due before the event begins. Exception: for diploma courses there is the possibility of partial payments, i.e. the respective registration fee is due immediately upon registration and the 2nd partial payment after the 1st module. The seminar or course fees do not include study materials, books, travel expenses, the costs of stays and meals.

5. TERMS OF CANCELATION

5.1. Cancelation by the organizer

Tibet Center reserves the right to cancel an event at short notice due to organizational reasons. The same is true for changes at short notice regarding the listed lecturers and venues. Cancelations at short notice might occur if the lecturers are not able to conduct the event. In case of a cancelation on the part of Tibet Center due to organizational reasons, the total amount of the already paid fee or the paid pre-payment will be refunded. There will be no further claim for compensation. You will be informed about cancelations and changes in writing (email or letter) and in addition they will be online on our webpage.

5.2. Withdrawal or cancelation by the participant:

REGARDING DIPLOMA- AND OTHER COURSES: For cancelations until 30 days before the start of the event (*date of the postmark*) a service fee of € 100 will be charged. Only a notice of cancelation in writing is accepted. For cancelations received with less than 30-days’ notice, 50% of the course fee has to be paid, unless another participant takes the place instead. For cancelations after the start or during the course the total course fee must be paid. Already paid amounts cannot be refunded once the course has started.

REGARDING SEMINARS, WORKSHOPS ETC.: Cancelations and withdrawals have to be sent in written form. With cancelations received at the latest 21 days prior to the event the total paid amount of the fee will be refunded. With cancelations received 15 - 21 days prior to the event 50 % of the course fee will be refunded, in case no other participant is nominated. Cancelations received 14 days and less prior to the event will be charged 100% of the event fee, in case no other participant is nominated. Participants have the right to nominate another participant at any time. In this case we request you to immediately inform us and send the contact information.

6. The PLACE OF JURISDICTION is Klagenfurt; Austrian law is applied.

7. RIGHT OF MODIFICATION

Our education program is planned on a long-term basis. Necessary amendments about content or finance regarding venue, dates, lecturers, single events and the number of participants due to a change of the general conditions, laws, etc. are incumbent on the administration and do not interfere with the validity of the agreement. A course or part of a course can be cancelled or postponed when the minimum number of participants is not reached, or due to cancelation of lecturers or other unforeseen events. Participants will be informed about these changes appropriately and in due time. If a course or event is aborted for whatever reasons pre-paid fees will be proportionately refunded. There cannot be any further claims for compensation. Seminars or training modules usually take place in the rooms of the Tibet Center in 9376 Knappenberg, but can also be held throughout Austria in other seminar rooms or houses.

8. DOCUMENTATION & PUBLISHING

Participants explicitly agree that the organizer or an authorized third person is allowed to use all kinds of image and/or audio recordings (television broadcast, video, pictures, etc.) of them made at the event free of charge and unlimited in time and space through every kind of technical procedure (current day or future) as well as for commercial purposes in edited form. Participants further agree that a group picture may be used for documentation.

9. DISCOUNT

In particular cases – i.e. low income - the organizer can grant a discount. However, there is no claim of suchlike.

10. AUDIO AND VIDEO RECORDINGS, WRITTEN SUPPORTING DOCUMENTS

Audio and video recordings of any kind are prohibited during the event. The organizer is the copyright holder of the audio and/or video recordings as well as of the written supporting documents that are provided to the participant and are for personal use only. It is prohibited to make copies of the audio and video recordings, the written supporting documents (total or partial) as well as their dissemination to a third party. In case of violating the above mentioned, the organizer has the right to expel the participant from the course without refunding the course or event fee.

11. LIMITATION OF LIABILITY

Participation in the events takes place at own risk. Liability of property damage and financial loss is limited except in cases of negligent behavior of the organizer. In case of injury to persons the organizer is liable only in cases of culpable neglect of duty of his legal representatives or assistants. Any defects and/or damages that occurred during the event have to be immediately reported to the organizer. In case of violating this obligation the owner loses his claim of refunding the admission unless the defect is due to the organizer's negligent behavior.

12. DATA PROCESSING AND USAGE

The data provided during registration is stored and processed electronically and used by Tibetzentrum exclusively for customer communication. This data will not be passed on without consent. In principle, the right to information, correction, deletion, restriction, data transferability, revocation and objection exists. Further information on data protection can be found on our website.

13. EXCLUSION FROM PARTICIPATION

REGARDING DIPLOMA- AND OTHER COURSES: Tibet Center can exclude participants due to a lack of qualification, inappropriate behavior that affects the quality of the course, default of payment or other significant reasons. If a participant has missed a part of a course, or has failed an exam, she/he can catch up in a similar course. Fees will be charged. A degree can only be granted when all parts of the course are passed.

REGARDING SEMINARS, WORKSHOPS ETC.: If no other prerequisites are mentioned in the event descriptions, an attendance of 100% is required for issuing a confirmation of participation.

Certificates can be awarded for seminar-series and courses and require a positive result of the final exam.

14. CONDITIONS FOR BRINGING YOUR PET

We really like animals! However, we do not allow pets at Tibet Center's events. The only exception: after having obtained an explicit permission, dogs can be brought along to events if they are on a leash at all times and if do not disturb any other participants. This permission can be revoked at any time without giving a reason. If a participant feels disturbed by a dog, then it has to leave the house. Our priority at all times are our human participants.

By sending your application you take note of and agree to the General Terms and Conditions (GTC).

In the event of a dispute the GTCs in original German language are applicable.